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## **ABSTRACT**

An interactive delivery interface provides a user with frequently used delivery instructions for selection. Examples of delivery instructions include destinations, delivery methods, and delivery method specific options. The frequently used delivery instructions are gathered for a particular user. The frequently used delivery instructions are either gathered iteratively or concurrently. The frequently used delivery instructions are associated with the particular user. The interactive delivery interface is launched. The particular user is identified. The frequently used delivery instructions associated with the particular user are presented to the user for selection. Examples of presenting the frequently used delivery instructions include displaying favorite delivery instructions and displaying a list of frequently used delivery instructions. The document is posted according to selected frequently used delivery instructions.